

Governor's Office Daily COVID-19 Q & A
May 12, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- **State:** [click here.](#) **Federal:** <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Unemployment Assistance: IDES set the following guidelines for applicants:

- FOR ON-LINE APPLICATIONS, [click here.](#) If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays.**
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays.*****Saturdays** – for those who missed their application window.
- FOR PHONE APPLICATIONS, call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays.**
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays.*****Fridays (7am-6pm) & Saturdays (8am-noon)** – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online.](#)
- Resources for people with disabilities please [click here.](#)
- Consumer guidance on debts due and regulated financial sectors: [click here.](#)
- Airbnb Housing opportunities for first responders and medical professionals: [click here.](#)
- For insurance coverage guidance from the Department of Insurance, [click here.](#)
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here.](#)
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here.](#)
- IDFP list of licensees and consumers impacted by COVID-19: [click here.](#)
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here.](#)
- DPH map of testing sites: [click here](#)

Restore Illinois

Q: Is the Illinois Department of Public Health (IDPH) preparing guidelines for when restaurants and bars can safely re-open (i.e. distancing requirements between tables, disposable menus, types of table settings, PPE requirements) so restaurants can start ordering supplies and making adjustments to their establishments?

A: Every region of the state is currently in Phase 2. According to the Restore Illinois plan, IDPH will issue guidance when restaurants are permitted to reopen in [Phase 4](#). For restaurants who wish to engage in delivery, pickup, and drive through only as permitted in Phases 1 through 3, IDPH has posted [guidance](#). IDPH has also posted the [National Restaurant Association's guidance](#). Please continue to check the IDPH [website](#) to determine which phase your region is in.

Q: What about gatherings in large rooms, such as a church sanctuary that fits 200 people. Could they have more than 10 people if they are socially distanced? If so, what guidance does the IDPH offer?

A: No. According to the Restore Illinois plan, gatherings of over 10 people will not be allowed until Phase 4. In [Phase 4](#), gatherings of 50 people or fewer are allowed with this limit subject to change based on latest data and public health guidance. Please continue to check the IDPH [website](#) to determine which phase your region is in.

Q: What about gatherings outside? Could an organization have more than 10 people if they are socially distanced? If so, what guidance does IDPH offer?

A: Every region of the state is currently in Phase 2. During [Phase 2](#) non-essential gatherings are not permitted. However, Illinoisans are permitted to enjoy additional outdoor activities like golf, boating and fishing while practicing social distancing while wearing a face covering. Visit the IDPH FAQ [website](#) for more guidance on outdoor activities. Please continue to check the IDPH [website](#) to determine which phase your region is in.